

CCH National Learning Community 2024-2025

Frequently Asked Questions

1. What is a Community Care Hub (CCH)?

- A CCH (formerly referred to as a “Network Lead Entity”) serves as a community-focused, regional, statewide, or multi-state umbrella organization that coordinates administrative services and supports for a network of social care providers (e.g., multiple Area Agencies on Aging, “AAAs”, Centers for Independent Living, “CILs”, and/or other community-based organizations, “CBOs”) -- providing social care programs and services to address health-related social needs (HRSNs) under funding arrangements with health care organizations, public health departments, Medicare, Medicaid, etc. A CCH may also offer its programs and services directly to consumers through a variety of payment arrangements and may hold contracts with government agencies to coordinate administration of programs and services across a region or state. The CCH centralizes and scales administrative functions and operational infrastructure to enhance efficiencies, standardization, compliance, performance, and quality on behalf of its Hub Network of social care providers.

2. What is the CCH National Learning Community?

- The NLC is a training, technical assistance and peer-to-peer engagement opportunity. Participation is open to current CCHs and community-based organizations interested in serving as CCHs who have existing contracting capacity through a competitive application process. The NLC will provide training, technical assistance and access to an online engagement platform for peer-to-peer learning opportunities. The overarching goal of the NLC is to build the strength and preparedness of participating CCHs in their efforts to address health-related social needs in their communities through contracts with health plans and health care organizations serving the CCH’s local community(ies). Small group and 1:1 technical assistance opportunities will also be available.

3. How does my CCH apply and what is the deadline?

- Eligible CCHs can access the application [here](#).
- The deadline to apply is December 10, 2024 @ 5:00 pm EST.

4. What are the expectations of the National Learning Community participants?

- Actively engage in the National Learning Community’s technical assistance activities, interact with peers through the online engagement platform and provide regular progress updates.
- Complete the Community Care Hub Capacity Assessment with members of your CCH’s leadership team (optional if completed within the past calendar year) and share your results with the COE Team to help align technical assistance with identified areas of greatest need.
- Identify one or two goals related to building the capacity of the CCH and developing an action plan outlining anticipated steps and milestones to achieve the identified goals.

5. What time commitment should National Learning Community participants expect?

- Participants should expect an approximate time commitment of 5-10 hours monthly. However, time commitments are likely to vary based on what you want to get out of the opportunity and will also vary from month to month.
6. **How long will the National Learning Community run?**
 - The National Learning Community is anticipated to run from January 2025 through August 2025.
 7. **Is this a funded initiative?**
 - No direct funding will be provided through this initiative. Rather, the National Learning Community will deliver targeted training, technical assistance and engagement opportunities through a variety of virtual methods.
 8. **What types of technical assistance will be available to National Learning Community participants?**
 - Please see the “Technical Assistance” section of the [National Learning Community Charter](#) for additional details on the types of technical assistance that will be available to participants.
 9. **Whom do I contact if I have additional questions about the National Learning Community or the application process?**
 - All questions should be sent to COE@usaging.org.
 - An information session will be hosted by the COE on Monday, November 25, 2024 @ 1pm ET.
 10. **Who is eligible to participate in the 2024-2025 Community Care Hub National Learning Community?**
 - Please see the “Eligibility” section of the [National Learning Community Charter](#) for additional details on the types of organizations that are eligible to apply to the NLC.
 11. **If an organization applies and is accepted, is there a limit to the number of staff that can join?**
 - We request that organizations identify a lead and co-lead contact from each participating CCH who will serve as their organization's primary participants and who will actively participate in NLC meetings. Additional staff will be invited to participate in some learning sessions. We will also make available recordings from learning sessions for CCH participants to share with their staff as appropriate.
 12. **Can the Center of Excellence to Align Health and Social Care (COE) subgrantees apply for this opportunity?**
 - The existing twenty CCH subgrantees of the COE at USAging are automatically included in the NLC and need not apply separately. Up to twenty additional CCHs will be accepted for participation in the NLC through a competitive application process.
 13. **What is the difference between the COE grant and the NLC?**
 - The COE, part of the Aging and Disability Business Institute at USAging, selected 20 CCHs to participate in infrastructure and innovation grants for the period of June 2024 through May 2026 (COE Grantees). These grants are supported by the Administration for Community Living (ACL), U.S. Department of Health and Human Services (HHS) through a cooperative agreement totaling approximately \$12 million over a three-year period with 100-percent funding by ACL/HHS. This funding is part of the COE’s effort to support the development and expansion of sustainable,

high-functioning aging and disability CCHs and their networks of social care programs and service providers.

- The COE will provide COE Grantees and selected NLC participating CCHs with training and technical assistance and multi-level capacity-building efforts that promote whole-person care through the alignment of health, public health and social care systems.
- While the NLC does not come with specific funding for participating CCHs, this is an opportunity for CCHs to receive valuable technical assistance from COE staff, Subject Matter Experts, and peer-to-peer engagement.
- Details on the purpose, goals, benefits, etc. of the NLC are available in the [National Learning Community Charter](#).

14. Can CCHs from past ACL learning communities apply for this opportunity?

- Yes, CCHs from previous ACL learning communities are welcome to apply for this year's National Learning Community, as long as the organization meets the eligibility requirements (as stated in Question 10 of the FAQ).

15. Where can I find additional information about the NLC?

- More information will be posted on the COE webpage @ coe.aginganddisabilitybusinessinstitute.org